



Jeffrey Lagana

Chief Information Officer

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Jeff leads the firm's information technology strategy, overseeing the systems, security, and digital infrastructure that support its people, operations, and client service.

Jeff partners with firm leadership to architect a technology roadmap that balances aggressive innovation with rigorous risk management, ensuring that technology investments deliver measurable business value and sustainable growth. He leads the information technology department in advancing the firm's systems, strengthening cybersecurity, integrating emerging technology, and improving how the firm works together to deliver secure, efficient, and responsive service to clients.

Before joining the firm, Jeff served as managing director of technology and innovation at a national AmLaw 100 firm, overseeing major security and efficiency initiatives, including the architecting and implementation of a proprietary in-house AI platform that transformed firm-wide productivity. Earlier in his career, Jeff built and scaled global security programs across 30 international offices at a Fortune 500 organization and a global AmLaw 50 firm.

Education

- Robert Morris University, M.S., information technology project management
- Slippery Rock University, B.S., information technology

Recognition

- Tech Team of the Year Finalist, Pittsburgh Technology Council, 2025
- Leading Edge Law Firms 2024, BTI Consulting Group, 2024
- Best of the Best for Generative AI, BTI Consulting Group, 2024

Professional and community involvement

- International Legal Technology Association

Speaking engagements

- Controlling the AI Layer: Operational Governance Through MCP Architecture, Inside Practice, 2026
- Using AI and Generative AI to Improve Your Practice, Miami-Dade Third District Court of Appeals Spring Seminar, 2026
- Integrating IT Operations and Security, ILTACON, 2025
- Securing AI in Law Firms, ILTA EVOLVE, 2024
- Practical AI Adoption in Legal Services, Legal AI Pathfinders, 2024
- AI Strategy Executive Briefing, NYC Legal AI, 2024
- AI Transformation in Non-Profits, Satell Institute CEO Conference, 2024
- Legal AI Innovation, Hike2 Technology Summit, 2023